# Comments from Stakeholders

We have received many comments on our environmental reports and business activities. Mr. Ito is a customer using our products. Mr. Saito is the head of Esashi city's office in charge of industrial development and he has been involved with our Tohoku plant. We hope to incorporate these opinions into our activities in the future.



# **NEC Electronics Corporation**

Manager, Eco Products Environmental Management Division

## (1) Thoughts on TEL's Environmental Sustainability Report

I read TEL's Environmental Sustainability Report and was impressed with how rich it was in content. The inclusion of safety, health and social activities made it especially clear that it was composed with a CSR report in mind.

Naoya Itoh

However, to further improve the report I would appreciate it if the following points were taken into account.

- I hope that TEL can add pages clarifying its priorities for reducing environmental burden. I think a chart outlining priority issues and TEL's position in relation to overall environmental burden is needed.
- It seems that TEL is putting emphasis on reducing the environmental burden of products, but by adding an explanation clarifying why the environmental burden of products and why LCA is being pursued, I think the overall direction of activities as a whole will be made clear.

## (2) Comments on TEL's EHS Activities

It seems that EHS activities are being pursued on a broad scale, both domestically and abroad, as might be expected of a global business of TEL's stature, and I respect that. I personally have worked in a semiconductor plant overseas and have been on the receiving end of TEL's support. Reading about the environmental considerations and actions in your report reminds of the high level of awareness of environmental activities you have as a company.

#### (3) Impressions of TEL from NEC Electronics

As a timely development of cutting-edge technology, you are an irreplaceable business partner for us and I want to maintain and build upon our friendly ties in future.

Your company's aggressive efforts to minimize the environmental burden of your products translates into a lessened environmental burden for our company during production and in my mind, this makes you a very reliable partner.

# (4) Hopes and Expectations for TEL

I hope that TEL continues to encourage product design based upon LCA and continues to show results in developing products that conserve energy.

I also hope that TEL can find a way to apply results in newly designed products to older products. I would like to see you keep announcing positive results to users of your products, such as ourselves. While it isn't a topic that has received much attention, I get the sense that the parts used in semiconductor production equipment have a large environmental burden at the time of disposal. I would like to anticipate that you will turn your attention to and take action on this topic.



## **Esashi-city, Iwate Prefecture**

Ryuji Saito

General Manager, Industrial Development Department

#### (1) Thoughts on TEL's Environmental Sustainability Report

I have read your 2003 Environmental Sustainability Report and would like to offer a few thoughts from the perspective of municipal government.

First, I am strongly impressed by your faithful observance of guidelines in your efforts. If I were to make three requests, they would be the following.

The first point is in regard to your FY 2003 plans and results. For example, I think that by including a specific figure in the plan, such as committing to green procurement above a set percentage, you enhance accountability and the ability to review your pledges.

The second point has to do with your waste reduction and recycling activities outlined under your Topics article. Here it indicates that your Tohoku plant has made great strides in the waste and recycling area. I expect that if you published an environmental report for the site that it would have a significant educational effect.

The third point has to do with CSR (Corporate Social Responsibility). In local areas, interest is rising, especially in regard to the status of compliance among corporations. I would like to have you introduce more concretely what regulations are to be complied with, and in what manner for each plant.

## (2) Impressions of TEL's EHS Activities

I appreciate your leadership in activities such as Industrial Campus Clean Campaign as a core firm of Esashi's Industrial Area Conference.

## (3) Impressions of TEL from Esashi-city

We are very grateful for your presence and activities due to the local employment and economic activities they engender.

#### (4) Hopes and Expectations for TEL

TEL's Tohoku plant chairs Esashi's local industrial district association and conducts visits between plants as well as seminars about environment issues. As Esashi-city will do all it can to cooperate with TEL in the hope that TEL will continue to be a front-running corporation in the region and continue to demonstrate leadership.

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