Value creation through business

Through activities along the entire value chain, Tokyo Electron (TEL) effectively utilizes its management resources to offer products and high-value-added services that are conscious of innovative technologies, productivity improvement, and reducing environmental impact in the semiconductor and flat panel display (FPD) production process. The semiconductors and FPDs produced by our customers are found in various products on the market, including mobile devices, audio/visual equipment, and data servers. These products play a central role in the data society, which is growing ever more quickly with the spread of technologies including IoT, AI, and 5G, helping to build a more convenient and affluent society. Through our business operations, we contribute to the resolution of social issues, development of society, and the achievement of SDGs.

**TEL’s capital**

- Capital through business activities
- Development and production, sales, and service expertise
- Intellectual property
- Personnel able to perform globally
- Relationships of trust with customers and suppliers

**Initiatives in the value chain and material issues**

- **Research and development**
  - Procurement and production
  - Sales
  - Service

- **Product competitiveness**
  - Research and development
  - Tackling technological innovation
  - Environmental contribution of products

- **Responsiveness to customers**
  - Solutions that create value for customers
  - Initiatives for field solutions
  - Ensuring safety for customers
  - Improvement of customer satisfaction

- **Higher productivity**
  - Promotion of improved productivity
  - Software development initiatives
  - Quality management
  - Improvement of quality in the value chain

- **People and workplaces**
  - Human resource management
  - Diversity and inclusion
  - Employee growth
  - Work-life balance • Health and safety

- **Management foundation**
  - Corporate governance • Risk management
  - Compliance • Respect for human rights
  - Supply chain management
  - Environmental management

**Value provided to customers and society**

- **Products and services**
  - Semiconductors/FPDs
  - IoT/Al/SG
  - Social Networking
  - Transportation
  - Finance
  - Manufacturing
  - Transportation
  - Medicine

- **Value provided to society by customers**
  - Providing value to customers through products and services
  - Leading-edge semiconductor/FPD production technology
  - Maximizing productivity
  - Reducing environmental impact
  - Value provided to society

- **Contributing to development and to solving the problems of society and industry**
  - Actualization of Corporate Philosophy

- **SUSTAINABLE DEVELOPMENT GOALS**

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