Identifying material issues

Viewing social trends from a global perspective, Tokyo Electron (TEL) uses the following process to identify important and priority material issues (key issues) to be addressed for the medium- to long-term enhancement of corporate value.

Issues awareness

Social environment

While uncertainty in the global economy is increasing, humans are also faced with various social issues, including abnormal climate conditions and natural disasters, human rights issues and conflicts between states, cyber-terrorism, and the spread of infectious diseases. Climate change and inequality in human rights, in particular, are pressing issues for the global community, and there are strong calls for further action, not just by international organizations, and national governments, but also by the private sector. While keeping an eye on trends in the United Nations Global Compact and RBA, and taking recommendations from third-party organizations into consideration, TEL recognizes social issues that may affect business along the value chain, and is striving to eliminate risks in its business activities and to create new value.

Business issues

With the spread of IoT, AI, the 5G next generation communication standard, and data science*, everything is becoming networked, and we are transitioning to an era of big data at an accelerated pace. Applications are expanding for semiconductors and flat panel displays that support social infrastructure, and the need for technological innovation is also growing as demand increases. Amid such circumstances, given that our business is semiconductor and FPD production equipment, such as remote maintenance and predictive maintenance. As demand increases, the importance of providing high-value-added services that help improve the productivity of delivered products is becoming increasingly important for us to provide high-value-added services that help improve the productivity of delivered products, such as remote maintenance and predictive maintenance.

Risks and opportunities

TEL examined the risks and opportunities closely related to sustainable business development in consideration of social issues and social/business environments such as SDGs.

Stakeholder engagement

TEL learned about stakeholder opinions and requests through ongoing dialog, before sorting through them and reviewing the important themes to be addressed.

Analysis and selection

TEL has ascertained the social and business environment, considered the risks and opportunities, and put in order the opinions and requests of all stakeholders. We have deliberated material issues from the perspectives of their importance to both the building of a sustainable society and importance to the business to lead to increasing TEL’s corporate value. As a result, continuing from last year, we have defined our material issues as people and workplaces, which are important as a resource for creating value, and management foundation, which concerns corporate governance, compliance, the environment, human rights, and other issues, in addition to product competitiveness, responsiveness to customers, and higher productivity, which are items identified for enhancement in the medium-term management plan.

Examination of validity

With regard to the defined material issues, an examination of validity was conducted at the review council, which included external experts.

Identified material issues

TEL sets fiscal year and medium-term goals taking into consideration its five material issues and associated priority themes.