Tokyo Electron (TEL) effectively utilizes management resources to create value such as leading-edge production technologies, productivity improvement, and reduction of environmental impact in the business processes of semiconductor and FPD production equipment, and provides this value to customers. The semiconductors and FPDs produced by TEL’s customers play central roles in this digital society, and are found in various products on the market, including mobile devices, audio/visual equipment, and data servers. These semiconductors and FPDs contribute toward the spread of technologies including 5G, IoT, big data, and AI, as well as the realization of a more convenient and affluent society.

Through its business operations, TEL is contributing to the resolution of social issues, development of society, and achievement of SDGs.

### Value creation through business

#### TEL’s capital

- Capital through business activities
- Development and production, sales, and service expertise
- Intellectual property
- Personnel able to perform globally
- Relationships of trust with customers and suppliers

#### Initiatives in the value chain

1. Research and development
   - Research and development → pp. 16-17
   - Tackling technological innovation → p. 18
   - Environmental contribution of products → pp. 19-20
   - Improvement of quality in the value chain → pp. 28-31

2. Procurement and production
   - Quality management → p. 28
   - Improvement of quality in the value chain → p. 31
   - Supply chain management → p. 46
   - Environmental management → pp. 47-48

3. Sales
   - Solutions that create value for customers → p. 22
   - Improvement of customer satisfaction → p. 26

4. Service
   - Initiatives for integrated proposals → pp. 23-24
   - Ensuring safety for customers → p. 25

#### Foundation for value chain

- People and workplaces → pp. 23-28
- Governance and compliance → pp. 60-64

### Value provided to customers and society

#### Products and services

- Leading-edge semiconductor/FPD production technology
- Maximizing productivity
- Reducing environmental impact

#### Providing value to customers through products and services

#### Semiconductors/FPDs

#### AI/IoT/5G

- Manufacturing
- Social Networking
- Transport
- Medicine
- Finance

#### Solution of social issues and contribution towards SDGs

1. SDG1 No poverty
2. SDG2 Zero hunger
3. SDG3 Good health and well-being
4. SDG4 Quality education
5. SDG5 Gender equality
6. SDG6 Clean water and sanitation
7. SDG7 Affordable and clean energy
8. SDG8 Decent work and economic growth
9. SDG9 Industry, innovation and infrastructure
10. SDG10 Reduced inequalities
11. SDG11 Sustainable cities and communities
12. SDG12 Responsible consumption and production
13. SDG13 Climate action
14. SDG14 Life below water
15. SDG15 Life on land
16. SDG16 Peace, justice and strong institutions
17. SDG17 Partnerships for the goals

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